FACILITATING FINANCIAL WELLBEING CHECKLIST

ADF FINANCIAL SERVICES CONSUMER CENTRE

You can really make a difference to Defence and its members by knowing where to find good financial information. This checklist guides you to the right information to facilitate financial wellbeing.

Scan here to access this Checklist and to search our website for any topics mentioned below.

___ adfconsumer.gov.au

TOPIC	SUGGESTED ACTIONS
Know Your Role	 ☐ Assist members to find and understand reliable financial information ☐ Set members up for financial wellbeing by using ☐ adfconsumer.gov.au to source current information ☐ Don't provide financial advice without a financial services licence - it's illegal ☐ Create a culture of learning and support to build resilience and discipline
Remuneration	Assist members to access the estimators on adfconsumer.gov.au/employment-package-estimator adfconsumer.gov.au/sercat-change-estimator
Superannuation	Encourage members to: Get general information about superannuation adfconsumer.gov.au/superannuation/ Contact csc.gov.au for any ADF superannuation enquiries Check benefits and costs of super funds ato.gov.au/YourSuper-Comparison-Tool/
Financial Goals	Encourage members to: Check their financial wellbeing adfconsumer.gov.au/financial-wellness-quiz/ Use moneysmart.gov.au/saving/savings-goals-calculator to set goals and budget
Budgeting	Show members where to find useful information and tools for financial wellbeing: Budgeting adfconsumer.gov.au/budgeting/ Budget Calculator adfconsumer.gov.au/budget-calculator/
Credit & Debt	Encourage members to: Investigate the cost of credit and avoid high cost credit products e.g. Buy-Now-Pay-Later, credit cards, payday loans Shop around for best comparison rates (Interest, fees and charges) Avoid Debt Agreements (Act of bankruptcy) moneysmart.gov.au/managing-debt/bankruptcy-and-debt-agreements Contact free financial counselling for debt problems 1800 007 007 or math.org.au
Rip-Offs	Assist members to maintain financial wellbeing by suggesting that they: Understand how to avoid scams moneysmart.gov.au/financial-scams Don't use credit to gamble adfconsumer.gov.au/gambling-on-credit/ Understand their consumer rights accc.gov.au/consumers/buying-products-and-services Research buying a car (best price and finance) and get advice before signing a contract accc.gov.au/consumers/specific-products-and-activities/cars-buying-or-rental
Тах	Encourage members to: Read the ATO tax guide for ADF members at adfconsumer.gov.au/income-tax/ Complete and lodge their tax return annually by 31 October on my.gov.au Contact a registered tax agent or accountant for complex matters

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Salary Packaging	 Encourage members to explore costs and benefits of salary packaging before entering agreements Consider requesting an information session from Smart Salary = smartsalary.com.au or 1300 478 278
Death and Invalidity Cover	Encourage members to: Understand their cover by contacting csc.gov.au or their own superannuation fund Ask their super company about war/war-like exclusions in insurance policies
Insurance	Encourage members to: Get information about insurance adfconsumer.gov.au/insurance/ Compare insurance products for price Insure things that are important to them e.g. car, home, contents Read the Product Disclosure Statement to check exclusions and definitions
Buying a home	Encourage members to: Read the Centre's buying a home guide adfconsumer.gov.au/buying-a-home/ Research costs of home loans (comparison rates) prior to entering a home loan agreement Check eligibility for the Defence Home Ownership Assistance Scheme (DHOAS) dhoas.gov.au
Investing	If members ask about investing, encourage them to: Find out about investing adfconsumer.gov.au/investing/
Financial Advice	Encourage members to: Watch 'Financial Advisers - the facts and fiction adfconsumer.gov.au/getting-financial-advice/#financial-advisers-the-facts-and-the-fiction Consult the ADF Financial Advice Referral Program Advisers adfconsumer.gov.au/find-a-financial-adviser Understand the cost of the advice; get cost and recommendations in writing For information about financial services complaints adfconsumer.gov.au Know the 'limited access to bases' policy when considering external speakers for your unit
Will	Encourage members to: Check that they have a current Will adfconsumer.gov.au/have-a-will/ Update their Will when major things change e.g. marriage, divorce, having a child Email Defence Counsel Services to make a free Will your.will@defence.gov.au Inform their executor/next of kin of changes and the location of their current Will
Power of Attorney (POA)	Assist members to get information about POA adfconsumer.gov.au/have-a-will/ Recommend using a lawyer to prepare the POA and explain limited POA



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